

THE ECONOMIC TIMES **Operational Excellence**

# STRATEGY MASTERCLASS

2<sup>nd</sup> Edition

UNLOCKING MINDS

15 16 MARCH 2016

SAHARA STAR, MUMBAI

**REDEFINING AND EMBRACING  
NEW STRATEGIES FOR GROWTH**



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“We are what we repeatedly do. **EXCELLENCE**, then, is not an act, but a HABIT”

- Aristotle

In a globally competitive market today, there is very little room for mistakes or missed chances. Therefore, organizations across industries are under constant watch to re-examine how efficiently the current operations are being run by organizations through optimizing the use of available resources including manpower, space, effort, time and equipment.

Operational Excellence is a term which cannot be easily described and holds different meaning for different people. It is a philosophy of an organization that is in a state of alignment, continuously working to achieve improvements in quality, problem-solving, teamwork, leadership and delivery of customer value. Operational excellence initiatives in the industry are usually based on the popular management philosophies of continuous improvement, lean manufacturing and Six Sigma. These processes, which were the foundation of the operational excellence, primarily came into being because organizations felt the need to constantly re-invent themselves while maintaining rigorous standards of quality and on time delivery.

Businesses in India today face the pressures of an unpredictable economy, intense competition and rising energy & raw material expenses. Improving operational excellence is, thus, extremely important not only for profit creation but also for a long term and sustainable success.

The challenge is that despite many processes already created in order to drive excellence, we haven't made enough breakthroughs. The future of operational excellence is not in terms such as standardization, effectiveness and outputs. The future will rather lie in concepts such as innovation, customization and competence.

## The Economic Times Operational Excellence Master Class Summit 2016

### Summit Details:

Recognizing the importance of Indian businesses rising up to the standards of their global counterparts, The Economic Times is organising the Operational Excellence Master Class. Our intensive research and feedback from the stake holders have helped us design this summit. This Master Class will focus on eliminating inadequacies, managing operations and creating a sustainable atmosphere of operational excellence. The two day summit will comprise presentations, case studies, panel discussions and workshops.

**Format** – Two Full days, case studies, panel discussions and workshops

## PROGRAMME SCHEDULE

DAY 1	
9.30 – 10.00	Registration and networking
10.00 – 10.10	<b>Opening Address:</b> Sunita Quadros, Business Head , TCL-BCCL
10.10 – 10.40	<b>Opening Keynote:</b> Kartikeya Misra, Director Industries & CEO AP Invest, Govt of Andhra Pradesh
10.40 – 11.00	<b>Special Address:</b> Make In India - The need of the hour Mithileshwar Thakur, Joint Director General, Director General of Foreign Trade, Ministry of Commerce & Industries
11.00 - 11.15	Tea/Coffee Networking Break
11.15 – 12.30	<b>Panel Discussion:</b> The MD - CEO's mindset for excellence M S Unnikrishnan, MD & CEO, Thermax A Vaidheesh, VP, South Asia & Managing Director India, GlaxoSmithKline Pharmaceuticals Ullas Kamat, Joint MD & CFO, Jyothy Laboratories Naresh Raisinghani, CEO & ED, BMGI Panel Chair : Rajeev Singh, Partner, KPMG
12.30 – 13.00	<b>Case Study:</b> Excellence by design Procyon Mukherjee, President & Head Central Logistics, Hindalco Industries
13.00 – 14.00	Lunch Break
14.00 – 16.15	<b>Master Class:</b> Performance Management Workshop: Building Blocks to operationalize change Prakash Bagri, Visiting Faculty IIM (Ahmedabad, Bangalore & Kolkata)
DAY 2	
9.30 – 10.00	Registration and networking
10.00 – 10.30	<b>Case Study:</b> Fostering an environment for excellence: Strategic Alignment + Process Excellence + Collaboration Dr Pawan Agrawal, International Motivational Speaker & Director Agrawal Group of Institutes
10.30 – 11.30	<b>Panel Discussion:</b> Structured road based approach towards achieving Operational Excellence Shivaji Patil, Deputy Director, MSME Institute, Ministry of MSME, Govt of India Tom Thomas, ED Technology & Projects, Ceat Tyres Swapan Kumar, Group Head - Environment & Sustainability, Dr Reddy's Laboratories Madhusudan Rao, COO, Granules India Panel Chair : Hemant Bhattbhatt, CEO, HMSA Consultancy
11.30 - 11.45	Tea/Coffee Networking Break
11.45 – 12.15	<b>Case Study :</b> Sustainability excellence - Deploying environment friendly methods in manufacturing Swapan Kumar, Group Head - Environment & Sustainability, Dr Reddy's Laboratories
12.15 - 12.25	<b>Special Address:</b> Tarun Misra, CEO, Covacsis,
12.25 - 13.15	<b>Panel Discussion 2:</b> Ways to achieve Operational Excellence across a complex supply chain Tarun Misra, CEO, Covacsis, Sandeep Dandekar, EVP Procurement & Strategic Asset Management, Netmagic NTT Solutions Pramod Sant, Vice President -Head of Import Export and Export Control and Customs at Siemens Rakesh Shah, Director, Strategic Dealer Network, Merck Group Panel Chair : J Sridharan, Business Excellence & Quality Professional
13.15 – 14.15	Lunch Break
14.15 - 16.15	<b>Masterclass:</b> Lean Manufacturing and its role in creating value Gopal Subramanyam, Former CEO, L & T Komatsu



## ATTENDEE PROFILE

Chief Executive Officer — Chief Operating Officer — Managing Director

Director/VP/Head/Chief

- Operations
- Manufacturing
- Operational Excellence
- Business Continuity
- Continuous Improvement
- Business Excellence
- Performance Improvement
- Process Improvement
- Operating Integrity
- Organizational Effectiveness
- Business Capability
- Business Transformation
- Business Strategy
- Business Sustainability
- IT Operations
- Process Excellence
- Plant head
- Asset Management
- Reliability Management
- Maintenance

## INDUSTRY SEGMENTS

- Pharmaceuticals
- FMCG
- Automotives
- Textiles/Apparels
- Oil & Gas
- IT
- Energy
- Power
- Cement
- Metals & Mining
- Consumer Durables
- Chemicals
- Gems and Jewellery
- Diversified

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